



Standard Equipment Warranty

General Warranty

For a period of ninety (90) days after date of purchase, Conway Corporation ("Seller") warrants

(customer name)

("Buyer") from defects in material and workmanship.

Remedies

Seller's sole obligations and the buyer's exclusive remedies with respect to goods determined to be defective shall be limited to repair, replacement or refund of the purchase price, at Seller's option. Replacement may constitute, at Seller's option, a new, refurbished or functionally equivalent item.

To take advantage of this limited warranty or to obtain technical support, Buyer must Contact Conway Corporation by calling 501-450-6000.

All remedies are expressly conditioned upon the buyer's compliance with its obligations herein to comply with the provisions of the Operating Instructions for the modem. If the buyer fails to comply with these Operating Instructions, the buyer shall bear the full cost of any service, including but not limited to repair, replacement and return.

Buyer Obligations

This warranty is expressly conditioned on the buyer's obligation to complete installation of, perform regular maintenance on and care for any equipment and supplies in accordance with any Operating Instructions for the modem, a copy of which the buyer acknowledges receiving and to which the buyer agrees to be bound. If the buyer does not comply with such instructions, and that failure results in the need for replacement parts, the buyer shall bear the full cost of such replacement parts.

General Information

The warranties described in this Section shall not apply (I) to any product subjected to accident, misuse, neglect, alteration, acts of God, improper handling, improper transport, improper storage, improper use or application, or unauthorized repair, or (II) to cosmetic problems or defects which result from normal wear and tear under ordinary use, and do not affect the performance of the Product.

These are your sole and exclusive remedies for any and all claims that you may have arising out of or in connection with this product, whether made or suffered by you or another person and whether based in contract or tort.

IN NO EVENT SHALL CONWAY CORPORATION BE LIABLE TO YOU OR ANY OTHER PARTY FOR ANY DIRECT, INDIRECT, GENERAL, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR OTHER DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, LOSS OF INFORMATION, BREACH OR ANY OTHER PECUNIARY LOSS), OR FROM ANY BREACH OF WARRANTY.

These matters are governed by the laws of the State of Arkansas, without regard to conflict of laws principles.

Return Policy

Conway Corporation will accept the return of new, unused and undamaged merchandise within three (3) days from the date of purchase. The returned merchandise must be in its original condition with original documentation and packaging; otherwise the return will not be honored. No cash refunds will be given. Refund will be issued as credit on customer account. We reserve the right to refuse any returns.