

Conway Corp

SMS Appointment Reminder Terms & Conditions

SMS Appointment Notifications

Conway Corp offers SMS (text message) notifications for upcoming scheduled service appointments on a voluntary, opt-in basis.

Opt-In Consent

Customers opt in to receive SMS messages by providing their mobile phone number and granting consent through one or more of the following methods:

- Selecting an unchecked SMS consent checkbox on a web or service request form
- Providing verbal consent during a phone call when scheduling a service appointment, after being informed of the SMS terms
- Confirming consent via an SMS opt-in or confirmation message

By opting in, customers consent to receive SMS appointment reminders and confirmations from Conway Corp at the mobile number provided.

Consent is not a condition of purchase.

Message Content & Frequency

SMS messages may include appointment reminders, confirmations and rescheduling notifications related to scheduled service appointments.

Message frequency may vary but will not exceed **two (2) messages per scheduled appointment**.

Opt-Out Instructions

Customers may opt out of SMS messages at any time by replying **STOP** to any message. After sending STOP, customers will receive a confirmation message and will no longer receive SMS messages from Conway Corp unless they opt in again.

Help & Customer Support

For assistance with the SMS program, customers may reply **HELP** to any message or contact Conway Corp directly at:

- Email: comments@conwaycorp.net
- Phone: 501-450-6000

Message & Data Rates

Message and data rates may apply for messages sent to and from Conway Corp. Customers should contact their wireless provider for details regarding their text or data plan.

Carrier Disclaimer

Wireless carriers are not liable for delayed or undelivered messages.

Privacy Policy

Customer privacy is important to us. Information collected for SMS messaging, including mobile phone numbers and consent data, will be used solely for providing appointment-related communications.

Mobile information will not be shared, sold or used for third-party marketing or promotional purposes.

For more information, please review our Privacy Policy at <https://conwaycorp.com/cable-privacy-policy/>